



2014 - 2015

Celebrating 40 years of Community Service



KALANO COMMUNITY ASSOCIATION INC

ANNUAL REPORT

2014 - 2015

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***** Financial Reports and Member Listing follows the above pages**





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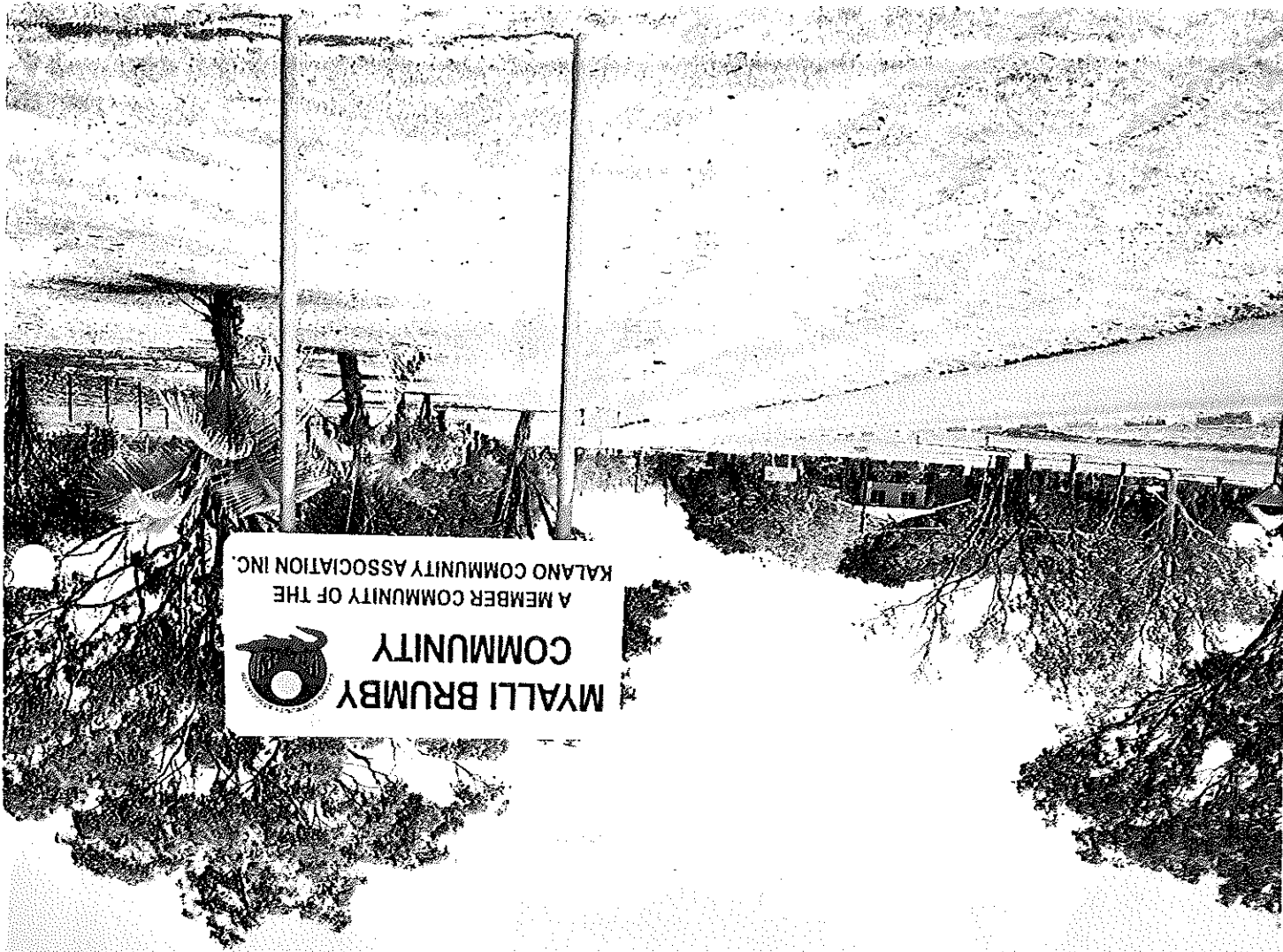
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INTRODUCTION

Kalano Services

Kalano Community Association is a community controlled Aboriginal Organisation providing a range of services to the communities of Myall Brumby, Binjari, Rockhole and Geyulkgan; as well as community members who reside in the Katherine Township. The offices are located on Kalano community which lies on the Northern side of the Katherine River. Our hours of operation are from 8 am to 4:30 pm Monday to Friday, every second week our office closes early Friday afternoon at 1.15 pm as part on an Enterprise Bargaining Agreement.

Essential Services - develops, manages and maintains an essential and municipal service program to the communities including rubbish removal and maintenance of grounds;

Kalano Housing - aims to maintain an effective and culturally appropriate rental housing program for Kalano members. The program also provides repairs and maintenance to housing and provides training for local Indigenous people.

Vendale Rehab - Provides an effective, culturally appropriate residential alcohol treatment program including support and counseling services to clients and their families in a quiet bush setting on Fox road 38 km South of Katherine.

HACC Program - Providing assistance and meals to the older generations of our communities ensuring regular meals and domestic assistance such as laundry, medical appointments and other day to day activities required to maintain healthy living.

Community Patrol - Operating an effective, culturally appropriate Patrol in the Katherine region extending to Binjari and Rockhole communities. Set up to work in conjunction with the NT Police, Katherine Town Council, various Government Departments and other Indigenous Organisations. Kalano Community Patrol has grown in strength and reputation and is viewed as vital in addressing social behavior issues in the wider community.

RISE - is designed to assist people in attaining skills and experience to prepare them for full time meaningful employment.

INTRODUCTION

Kalano Services

Venndale Transitional After Care - Provides an effective, culturally option for clients to access after treatment completion in a residential facility for Alcohol & Other Drugs. VTAC is currently also accessed as a pre-care facility that deals with the current demand and waiting list for Venndale Rehabilitation Centre.

Kalano Store - Mini supermarket providing fresh food, grocery and takeaway products to members of our community.

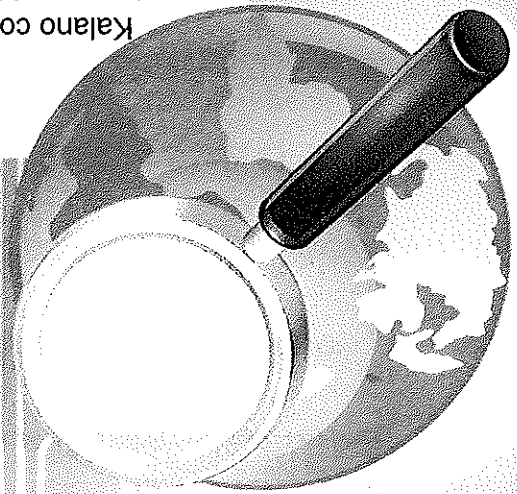
Kalano Farm - The Kalano farm is currently growing and harvesting Tomatoes on site. This includes the sorting, packaging and transporting to Woolworths distributors in the Northern Territory.

Sport & Recreation - Kalano still holds a sport and recreation office and is steadily re-developing this program as resources become available.

Contact Us!

- MAIN OFFICE PHONE: 08 89722588
- MAIN OFFICE FAX: 08 89710105
- FINANCE / HR: 08 89728235
- PURCHASING: 08 89728235
- ESSENTIAL SERVICES: 08 89728221
- KALANO HOUSING: 08 89728220
- VENNDALE REHABILITATION: 08 89728600
- COMMUNITY PATROL: 08 89728211
- VTAC: 08 89723419
- KALANO FARM: 08 89728228
- RJCP: 08 89729203

VISION & MISSION STATEMENT



Vision

Kalano communities will be full of beautiful gardens, colourful homes, children on playground equipment, green parks, great sporting and administration facilities, a flourishing farm, all staff are from the local communities, with young and fresh faces stepping into the leadership and management roles.

Mission Statement

Kalano Community Association Inc. is an Indigenous organisation providing programs and services, such as housing, employment, training, alcohol rehabilitation and safety to:

- improve the lives of our families,
- create homes and communities.

Values

1. Value each other, Family, Respect, Differences, Views, Cultures
2. Teamwork
3. Honesty, Integrity and Transparency
4. Fairness
5. Pride

2014 – 2015 Kalano Council Members

PRESIDENT – Mr Ian Woods – Jodetluk

VICE PRESIDENT – Mr Marcus Rosas – Katherine

TREASURER – Ms Carol Dowling – Katherine

SECRETARY – Mr Terrance Fredricks – Rockhole

COUNCILLOR – Mr Gary Manbulloo – Myallii Brumby

COUNCILLOR – Ms Heather Mundul – Myallii Brumby

COUNCILLOR – Ms Lisa Mumbin – Myallii Brumby

COUNCILLOR – Mr Billy Driver – Myallii Brumby

COUNCILLOR – Ms Anita Bronghur – Rockhole

COUNCILLOR – Mr Gregory Maroney – Rockhole

COUNCILLOR – Ms Noeleen Andrews - Rockhole

COUNCILLOR – Mr Jack Gala – Katherine

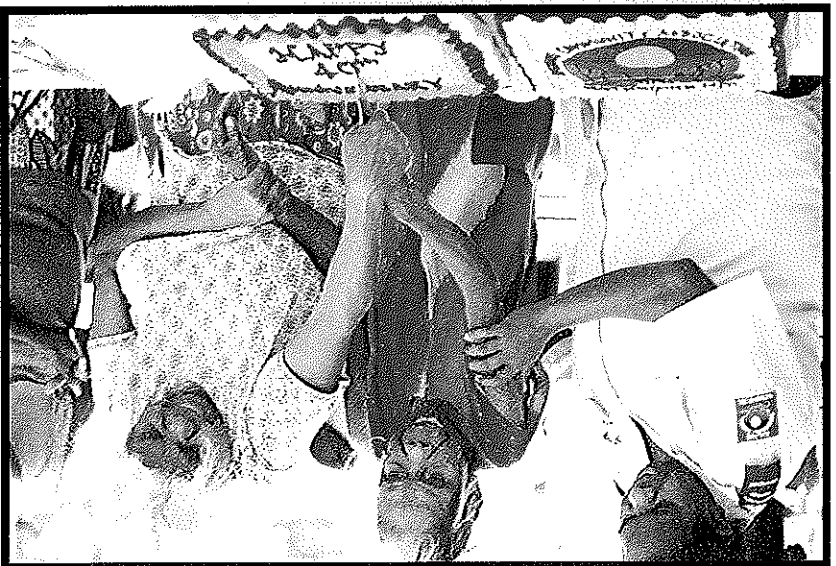
COUNCILLOR – Ms Joyce Blitner – Katherine

COUNCILLOR – Mr Ned Poulsen – Geyulkgan

COUNCILLOR – Mr Mark Stevenson – Geyulkgan

COUNCILLOR – Ms Doreen Fordimail - Jodetluk

Celebrating 40 years of community service



To give verbal report on Tuesday 17th
of November 2015



MR IAN WOODS

CHIEF EXECUTIVE OFFICERS REPORT

MR RICK FLETCHER

Let me start my last annual report by again thanking members for the opportunity to serve as the CEO of Kalano.

I pay my respects to Elders past and present.

I am conscious of the rich history of Kalano and have been honored to serve with Councilors and staff to achieve what we have today and I hope my contribution has added another positive chapter to what I believe is a great organisation.

Some of the highlights have been the eight consecutive "unqualified audits" we've managed to achieve, the re-establishment of the Kalano Farm and Kalano Community Store, the expansion of the Community Patrol service and the Vennedale Rehabilitation Centre and the achievement of accreditation for Quality Management against the International Standard ISO:9001.

The modernisation of the Associations' policies and procedures continues at a steady pace and the development of electronic systems such as the Financial Management System (FMS), Asset and Infrastructure Management, Fleet Management and Human Resource Management will position the Association to remain competitive and productive.

The Association has again achieved some positive results in what has been another difficult year in terms of Government reforms and their impact on our future.

Each year I have spoken about the importance of the partnership between Council, Administration and Community to achieve positive results and now more than ever, amid the changes that Governments continue to bring to us, we need to focus on this partnership.

The need to maintain genuine working partnerships between our member communities, council and our administration can never be overstated and I want to again urge all members to think of the ways in which you can continue to add to Kalano's future.

The Council continues to provide a stable platform for us to work from and I want to thank Ian and his hard working Councilors for their leadership and governance. I would also like to thank Lisa and Carol as past Presidents and acknowledge their backing and support

I am particularly grateful to my colleagues the staff of Kalano for the guidance they have afforded to me throughout my term as CEO.

The major highlight has of course been the achievement of 40 years of service and I'd like to go back to the start of Kalano and reflect on our community members who in 1975 decided it would be a good idea to start an organisation that would not only provide housing and other services for those who needed to be looked after, but represent Aboriginal people living in Katherine.

Those old families saw the need to take control of our own affairs, work for the common good of each other and to make the decision to try our best to secure the future for our children.

its various measures over the next five years.

When the intervention hit in June 2007, it was like a Cyclone and the language of Government quickly changed to words like acquisition, quarantining, enforcement, restrictions, prohibition and we found ourselves reeling from the impact of

community safety.

When I came to Kalano, Government were talking about shared responsibility, mutual obligation and a range of partnerships both local and regional to tackle early childhood development, boosting employment and business, as well as improving

played an important role in the Town of Katherine. Since that time Kalano has grown from strength to strength and built a rich history of service to our member communities and

Cyclone Tracy from the Christmas before.

To mark the time, Kalano was incorporated in the same year that the new road bridge over the river was completed and the people of Darwin were just getting over the devastation of

Aboriginal people would have been on the edge of the Towns development and the idea of a community organisation taking responsibility for delivering services to its own people would have been a new concept which I imagine, the non-Indigenous town folk would have had some reservations about back then.

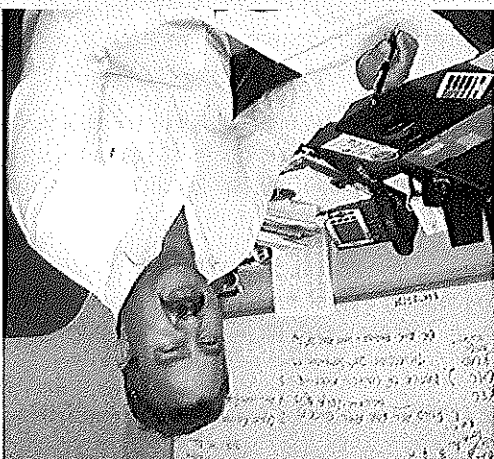
different.

Back then, the Town of Katherine would have been very

and we're still trying our best to do the same thing.

I'm proud to have been part of the see sawing battle with Governments of all persuasions ever since, but 40 years on,

MR RICK FLETCHER - 2007



The time marked a turbulent period and the low point in our relationship with Government.

Words like Jobs, Children and Schooling and Community Safety are back under the guise of "Advancement", but the concept seems a world away from the understanding of a Government that so quickly took our rights away under the Racial Discrimination Act.

I have to say this personally hurt me very deeply as a citizen in my own country.

Some would say not a lot has changed in our relationship with Government who indeed, could learn a thing or two from the good work that Kalamo has done over four decades, if only they took the time to listen.

Kalamo is a living organisation, one that has come of age, one that has learnt to be caring but tough when it needs to be, one that has been in for the long haul and earned the respect of its peers.

The descendants of Kalamo families are still working in the organisation today and provides the common thread that binds the organisation throughout the years.

Successive Councils have been elected to serve and I have had the pleasure of working closely with the past four groups of Councilors over the past eight years.

Some of those Councilors are not with us today but I pay tribute to their commitment and hard work to progress the goals of the organisation.

I'm proud to be a part of the Kalamo Story and to have had the opportunity to work with so many great people.

No matter what Government of the day throws at us, we are resilient enough to fight back, stay strong and continue to keep the legacy of those who believe in the concept of an organisation providing services to itself all those years ago.

The Kalamo spirit is in my heart and I believe its objectives are worth fighting for. It becomes real when you realise that there are people that need it to remain strong and continue to serve the needs of our community into the future.

So I come back to those old families who saw the need to start an organisation that would take on the task of looking after the present and future interests of our community and use our past lessons and achievements to guide us in to the future.

I have been aware of the enormous history of Kalamo, throughout my term as CEO and conscious to keep the organisation safe during my watch.

To those old families, I say thank you for your fore sight, I know you believed it was worth it then and I believe it is worth it now.

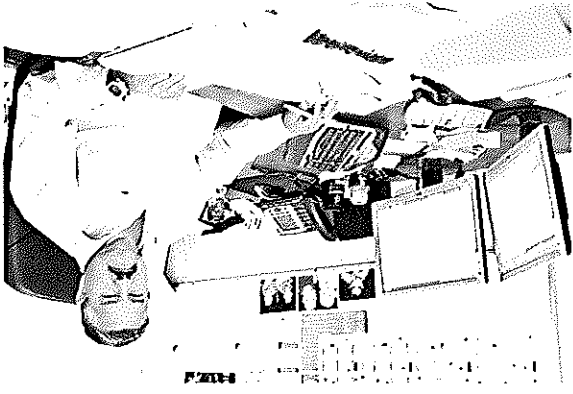
Finally, as always, let me finish my report by paying my respect and offering my sincere condolences to the families who have lost loved ones in our community this year.

Thank you.

Rick Fletcher – CEO.



MR RICK FLETCHER - 2015



Welcome to all members and guests.

I have now been back working with the Kalano Community Association for just over 12 months and feel that I have come home with a lot of familiar faces still working at Kalano.

The fact that Kalano maintains it staff members and does not have a large turnover of staff on a regular basis is a good sign that the organisation is doing well.

I am relishing my return and look forward to continue to work for the organisation and with a great group of staff.

The 2014/15 financial year has been a challenge and some changes have taken place within some departments. These changes where implemented to cater for the operational needs and streamlining departments to meet the requirements of our staff, community members and other clients.

The previous CEO asked that I oversee the Management of following Departments (Housing Tenancy Management – Housing Repairs and Maintenance Program – HACCC Services – CDP – Municipal & Essential Services – Farm Projects) which I was happy to accept the task as they are typically the social program that I have had a lot of experience in, over many years.

One of the biggest events this year was the resignation of the previous CEO Mr Rick Fletcher, who was at the helm for 8 plus years and worked extremely hard to progress the organisation forward. Rick has now moved on to work in another area completely different to his role as the Kalano Community Association CEO, and I wish him all the best in his new job and I am sure that he will exceed in his duties and role at NLC.

We now welcome Graham Castine to the helm as the new CEO. Graham comes to Kalano with a wealth of knowledge and experience and is highly respected as a CEO within many Government Departments in the NT.

Housing:

Steve Beryman "Housing Manager" recently submitted his resignation from Kalano and I would like to take this opportunity to thank Steve for the hard work and efforts he has put in at Kalano. Steve is one of those employees that you can always rely on and puts the needs of the organisation as his first priority. I have promoted Adrianna Weetra into Steve's position, but have increased the role by combining the Tenancy Manager and Property Manager into one position. All Housing related matters are now coordinated by Adrianna, including Repairs & Maintenance, with support from the Repairs & Maintenance Supervisor, Kenny Maxwell. We have relocated the Housing Tenancy Department from the office they were utilising and moved them to the same office building with the Repairs & Maintenance team so that clients and members can conduct their business within the same area.

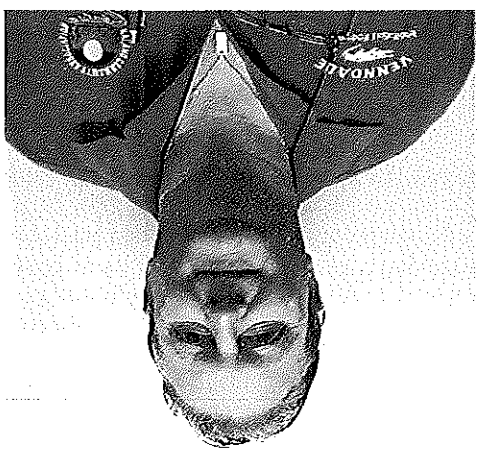
Municipal & Essential Service 'MES'

Under the Supervisions of Michael Cohen the MES Department is achieving some great outcomes and Michel has a great team of staff within his department.

It was as sad day for Kalano Community Association, when one of its longest serving employees decided that it was his time to retire. David Katherine had been working for Kalano Community Association for over 30 plus years within the MES Department as a truck driver and tractor operator and has worked tirelessly for the Kalano Community Association and its communities. His knowledge, experience and humour will be missed by us all and we wish him good luck and all the best in his retirement.

MES provides all those jobs that are required to keep a community functioning, such rubbish disposal and pickups 3 times a week, community clean ups, parks and ground maintenance, as well as many other duties that are required within and around the communities.

MR ALAN MOLE



Community Development Program "CDP"

RJCP as it was previously called, has now been re-named as the Community Development Program "CDP" and many changes have been introduced over the last 12 months, with more changes due in the New Year.

Client Services & the Activities Department have been attending meeting and phone conferences to keep abreast with these changes. Kalano are running many activities within Kalano and its communities as well as activities in the Katherine town area. We have participants engaged on the farm, housing and MES Departments, which is providing the participants with on the job training, work ethics, licensing, work health and safety requirements and many more work related skills. (Please refer to Client's Services and Activity Coordinators reports for more details)

Housing & Community Care, 'HACC'

Under the Management of Melvina Soundron, HACC Services have been a shining example of what can be achieved under good management and good staff working to achieve the requirements for a better service to our clients. 12 months ago, Kalano was in a situation of possibly losing the funding for this program, but after meeting with the funding bodies and reassuring them that Kalano has the capacity to provide the service the funding body gave the Kalano Community Association the opportunity to prove their abilities to provide this crucial service to the Katherine community. I for one am proud of the efforts put in by staff and Management with the HACC services providing some great outcomes for clients.

This is another service that has had to deal with many changes on how the service is delivered and there are more changes to come as Government put forward its recommendations to improve on delivery. (Please refer to the HACC Managers report for a more detailed report)

My role within the farm is purely underpinning CDP participants and activities to assist the farm with labour and equipment and monitoring off the budget. The Farms planning and day to day operations are managed by Rob Gordon who is doing a tremendous job under some very tiresome circumstances. Farm production is down from previous years and I will say that Rob will address these matter within his report.

Rob is another employee who has decided to leave us and I would like to thank Rob for all his expertise and hard work he has provided over the past four years.

Challenges and Opportunities:

The challenges that Kalano Community Association face over the next 12 months will be retaining funding and working with Government to discuss any funding cuts and how they will impact on Kalano to proficiently provide the services that we are funded for.

An opportunity that the Kalano Community Association are considering is to work with other stakeholders, contractors and local business, keeping in mind that the extension of the Tindal Airbase and construction for infrastructure are to commence in 2016.

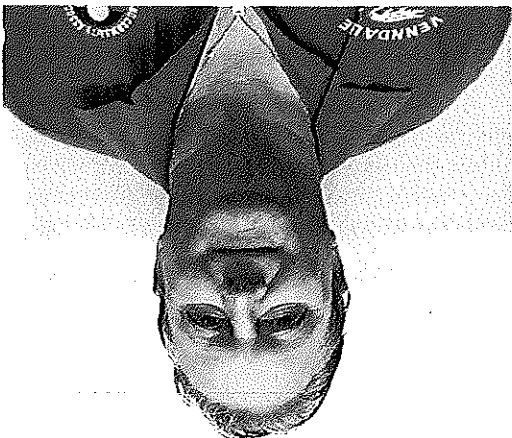
Kalano Community Association Management have been attending meetings to gauge where the Kalano Community Association can benefit from the project and what we can do to train the Indigenous people within our communities and region to be work ready to gain meaningful employment at the Tindal Air Base.

In closing I would like to thank the Kalano Community Association Council Members and all staff that have provided me with their support and making me feel welcome. I understand that change is not well received at times but I feel we have made changes for the better and may continue to do so to ensure that the organisation moves forward.

We have a long road in front of us with many challenges, but have good staff that are well placed to face these challenges.

Alan Mole - Deputy Chief Executive Officer

MR ALAN MOLE



This year has been brought many new experiences to Venndale Rehabilitation Centre. We have been business as normal and at capacity as usual but we as an organisation in relation to funding have had to adapt to new funding arrangements with the Department of Corrections being added to our pool of funders with the beds that were once New Era beds at Health (15 beds) for clients with legal obligations to being funded by the Department of Corrections for a post-prison release program where low risk prisoners who are still custodial are sent to Venndale on General Leave Permits. We continue to be funded by the Northern Territory and Federal Government for 20 'open' beds for self-referrals and referrals from agencies and we also still have the 12 Alcohol Mandatory Treatment Beds.

We continue to run a comprehensive program for all of our clients (no matter how they are referred) during a 1 week period our clients are completing the following:

1. Up to 16 relapse prevention groups per week
2. Daily exercise walks
3. Daily Jobs Lists
4. Medication Management
5. Literacy and Numeracy Training
6. Visiting Speakers from other organisations
7. Primary Health Day (Wurli)
8. Personal Shopping (Fortnightly)
9. Business Days (other week)
10. Music Room
11. Recreation / Fishing Trips
12. Volunteer Works Program

We also run a comprehensive Case Management Program for each client that is tailored to their individual needs. Issues covered in Case Management plans are the clients Alcohol and Drug issues, Legal issues, Family, Culture, Health and Medical, Financial, Mental Health, education / skill development, employment and Recreation.

Due to new arrangements with funding and returning surplus funding we were unable to hold on to the following positions:

1. Outreach
2. Reintegration Manager
3. Rent Collection Officer

his year Venndale completed close to 400 assessments and admitted 202 clients which consisted of 170 men and 32 women. There was a completion rate of approximately 60% with an average stay length of 61 days out of 84. We had a number of clients complete 6 month treatment plans this year which is very impressive and has motivated Venndale to design a 6 month program to assist clients who want to or need to stay longer.

Employment has been a big feature of what we have tried to achieve for our clients this year. We had 4 clients start (2 are still employed) in apprenticeships with GNT and have placed a number of staff with Woolworths and the Interpreter services and have found that there is a big need for people to advocate for our clients with employers as we have found that many employers are sceptical about employing Indigenous staff and we have had to do a lot of mediation and advocacy to get people in to roles.

Education has also been popular with a number of clients enrolling in courses including Cert 2 in Alcohol and Other Drugs, Teachers Aid and Community Services certificates.

CHALLENGES

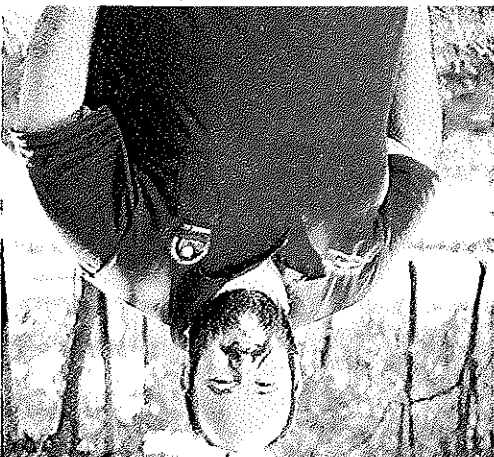
The challenges at faced at Venndale have been ongoing over the last 5 or so years. These include:

1. Funding amounts not increasing but the price of everything increasing
2. Only having the bare minimal staff required (only Case Managers on during the day with no support staff or transport officers)
3. The inability to remunerate staff like other organisations.
4. Being unable to attract Indigenous applicants to our jobs
5. The distance between Venndale and Kalano

Venndale and our staff would like to thank the Kalano Community Association for their support this year, in particular Rick and April. We would also like to wish Rick all the best on his new journey and thank him again for what he has done for Kalano and Venndale. He has been more than a boss to me... He has taught be about business and been a mentor to me and I hope I can stay in contact with him for inspiration in the future.

We will see you during a massive 2015 - 2016 and I'm still hopeful that Collingwood can win the flag this year.

MR CASEY BISHOP



Patrol have just gone through yet another very busy year interacting with people coming into Katherine from all over Australia and overseas especially during the dry season when tourism start. Patrol main focus is people coming in from remote communities within the Northern Territory and over our boarder lines. Patrol are committed in providing services where it is needed i.e. Locals in Katherine, C.B.D, Katherine Hospital, Binjari, Rockhole, Myalli Brumby and Geylikan. Patrol would like to get more support from the community members when dealing with problems in the community to make our communities safer.

Training

Patrol are currently doing a 6 months training cert III in Community Night Patrol which will make Night Patrol run more professionally.

Employment

This year Patrol have lost a few good staff and a supervisor who have moved on to seek other employment opportunities. Since then Patrol have signed a few new staff to our team with the supervisor position still vacant.

Foot Patrol

Sadly this year Patrol lost the day patrol.

TBL's

As you all know Police have started a 6 months trial with TBL's (Temporary Beat Locations) at liquor outlets in Katherine. This change has made less alcohol being brought back into our communities. If you believe that there are people taking alcohol or drugs into your community please notify patrol so action can be taken.

Events

Patrol also attends functions and events that are held in Katherine i.e. sporting events, Parades held in Katherine. Patrol render support to all Communities requiring our services to attend these events or require conveyance home.

Networking

Patrol also attends network meetings with other organizations such as Katherine Police, Mission Australia, Katherine Town Council, the Shires (Roper Gulf and Vic Daly), and Centrelink etc. to discuss the issues in Katherine. Patrol provide information to these organizations what events are happening in Katherine. If any members have any concerns or issues please do not hesitate to come in to the office and have a talk with one our staff.

Kalano Community Patrol Management Staff

Noel McDonald – Manager

David Hughes – Assistance coordinator

Davis Turner – Assistance coordinator

Donald Woods – Office Assistant

NIGHT PATROL STAFF

Binjari

May Barron

Karen Manbulloo

Rockhole

Jacqueline Brennan - Supervisor

Fabian Farrell

Town/Myalli Brumby

Marilyn Nakamarra

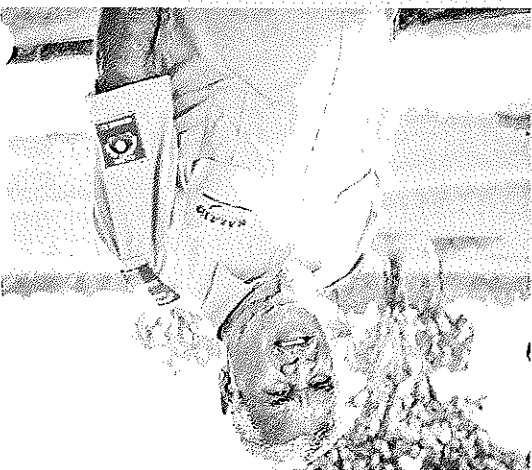
Kerry-Anne Manbulloo

Larisa Manbulloo

Lazarus Manbulloo

Thank you

Noel McDonald.



MR NOEL MCDONALD

To the Members of Kalamo Community Association I would like to take this opportunity to thank you all for giving me the opportunity to serve as a Manager in the Housing Tenancy Section.

In the Housing Tenancy Section there haven't been many staffing changes as you all know there is myself as Manager and 2 Housing Tenancy Officers Andrea McDonald and Sonia Agale.

As you all can imagine being a Housing Tenancy Staff is a very challenging role trying to chase up tenants to pay rent regularly, keeping up with the population of each household and Communities, keeping a strong happy relationship with each tenants and other stakeholders by satisfying their individual needs and not to mention reporting maintenance request to Housing Property Staff in a timely manner.

In the last year we had a few positive things happening around our housing program.

- Sep 2014 - Housing Tenancy have made changes to the Tenancy Agreement from a fixed term agreement to a periodic agreement, we have had prior meeting with Community and Housing Member Committee informing them of the new changes.

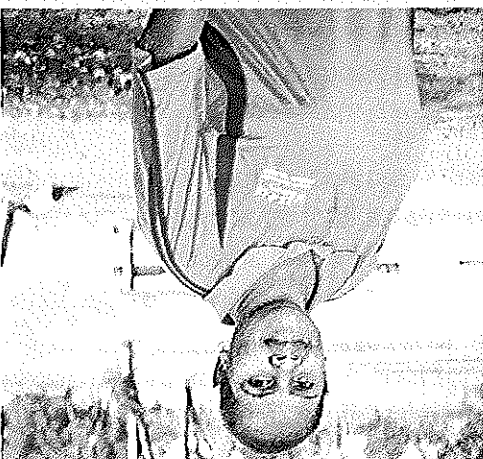
- Jan 2015 - I have had a Meeting with Andrea Reed from Centrelink in Katherine regarding tenants paying rent from their Centrelink payments bringing to her attention that we weren't having much luck getting rental payment regularly and that it seemed very easy for them to stop and start payment as they please and wanted to come up with some sort of arrangements between us and Centrelink.

Andrea Reed asked Mandie Enchong to join us, her role is a DHS Community Engagement officer for the Homeless and Outreach Program, she basically accommodates homeless people, so I have asked if Centrelink could contact us immediately if any clients tries to make any changes to their payments, Mandie has also advised that I can send her an email with details of any clients that I am having trouble with getting to pay rent and she will put the detail up on their system and when the client contacts them next time the Centrelink staff will advise them that they need to pay rent and will set it up there with them.

I want to continue having regular contacts with Centrelink to advise them how things are working for us and if we could try something different also they can advise us of any new changes as Centrelink always have changes.

- Feb 2015 - Murray's Pest Control has offered a free trial run to 11 of our houses to trial a new ME1 formulation of fipronil for the control of cockroach infestation in residential dwellings. This free trial run was a success as I have received reports from tenants saying that they no longer have any cockroach infestation in their homes.

ADRIANNA WEETRA



- Mar - 2015 - Department of Local Government & Community Services has offered Rockhole Community funding for the next 4 years as part of the Homelands Extras Allowance Program, we assisted individual tenants with completing the applications and scope of works where tenants request what they would like repair in their homes and gathering any other document required, when we completed all applications we submitted them all together waited a few weeks to see who was and were eligible which turned out all applications were eligible. We are at the point now where we have received the funds in Kalamo's account, our Property Manager reviewed the scope of works and identified what our building boys can and can't do and allocated to each contactors the job. We have also received another email offering us to apply for funding for 2015 - 16 financial year and 2012-13 financial year which Rockhole tenants should be very proud of.

Current - we are currently undertaking our R&M inspection surveys which have already started and Myall Brumby and Town will take advantage of.

As you may all know by now that our Housing Property Manager Mr. Steven Berryman has handed in resignation and I have been appointed to oversee the whole of the Housing Program. I look forward to working with you in the new financial year.

Adrianna Weetra -Housing Tenancy Manager

As is normal for this department the past 12 months have been very busy. We still have the same crew as last year which is good is the tenants and work crews have got to know each other.

The biggest change we have undergone in the past 12 months is RJCP. This program has given Housing enough participants to create another crew. The benefits of this will start to show in the next 3 months with the crews being able to complete more repairs and maintenance jobs as well as refurbish more houses. The wait to complete these jobs will be speeded up.

Another big change has been the Rockhole Community now receiving Homelands Extra Allowance for repairs and maintenance. Receiving this extra money means we can spend more from our budget on our other communities.

The Indigenous Building Team renovated 8 houses in the last 12 months as well as completing over 150 normal repairs and maintenance jobs. We also had well over 200 jobs that we needed to use Electricians and plumbers from outside our own workforce.

All requests for Repairs and Maintenance are to be made to Andrea and Sonia at Housing Tenancy. They will process them and pass them on to the building crew. Once the job has been completed and invoiced the paper work will go back to the ladies for be entered into the data base and then signed off on.

Steven Berryman

Housing Property Manager.

STEVEN BERRYMAN



The Kalano Community Store has had a fantastic year we have increased growth and its customer base and hoping to continue to expand services further.

Since the new combination oven has been installed we have increased the amount of people we provide HAC meals to daily, as well as catering for meetings and other functions for a larger amount of people at anytime.

The Kalano Store was privileged this year to be a part of the Kalano 40th Birthday celebrations. The store had a successful day selling food and drinks to the Community members and visitors down at the Kalano oval.

The store offers a variety of services and products to not only Kalano but to surrounding communities and facilities.

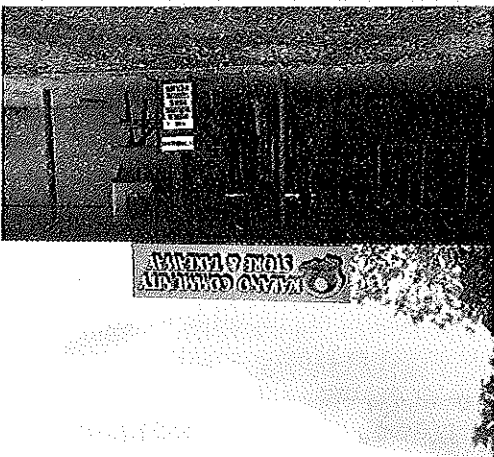
We have had the opportunity to be a part of the RJC activities to help them with their training and skills to ready them for their future employment.

The store is now supplying all the RJC participants with their all their uniforms and any PPE required for them to be involved in their activities.

The store has white goods, furniture and a large range of clothing available. The store is able to order a variety of items as requested by customers from hardware, musical instruments, Manchester or anything else as required.

This year Kalano Store offered fireworks on NT day with great support from Kalano community.

COMMUNITY STORE



The store has a complete range of services to offer to the community including:

- Comprehensive range of daily grocery needs
- Takeaway cooked to order and large selection of ready to go food (Sandwiches, Salad, Dim Sims, Chips etc.)
- Extensive range of drinks and ice creams
- Milk and Juice
- A good selection of frozen meat
- Fresh fruit and vegetables
- White goods and Furniture
- Clothing and shoes
- Hardware
- Smokes and tobacco
- ATM
- Basic cards are also accepted here
- Home delivery service

OPENING HOURS

Monday – Friday 7am- 4pm except for every second Friday store closes at 1pm
 Saturday – 8am – 12pm

Christina Gordon & Samuel Jackson – Store Managers

The Kalano Home and Community Care (HACC) program operates from the Kalano Flexi Aged Care since April this year. This program has been in operation for a number of years.

The program operates with 2 full time staff and 2 part time staff, as well as volunteers from RJCP. Lisa Butler and Jane Davis are personal carer of the program and conducts their duties from the Kalano Community Aged Care facility which is currently operated by the Australian Red Cross. Georgia Slater provide assistance to clients within the communities of Kalano and the township and do the meals runs.

HACC staff assists clients in the facility with personal care which includes bathing, laundry needs, domestic assistance, transport facility and meals. The staff are friendly, committed, helpful, caring and dedicated. They strive to deliver individual and personalised care to aged and frail clients. The HACC staff work as a team to provide quality and tailor made services to support clients.

Currently we are serving 21 clients on the HACC program. With the new changes to the program, we are hoping to increase this number in the next few coming months to meet the demand that currently exist for the HACC program.

Prior to clients receiving the HACC service, each person undergoes an assessment by KRAADS. This assessment is vital in determining the level of care /services required by the client, as in some cases, the client may be too higher risk for the level of service that Kalano HACC program provides.

The services that the HACC program provides are as follows:

- Personal Care
- Domestic Assistance
- Meals
- Transport
- Shopping

Melvina Soundron – Program Manager

Thank you

We look forward to provide another year of HACC services to the community with a high quality and culturally appropriate services with qualified staff.

During the year we had one staff completing cert III in Home and Community care and 3 staff completing cert III in Dementia, as well as Medication Training. Currently we have two staff enrolled in Cert III in Home and Community Care.

- 2208 hours of Domestic Assistance
- 395 hours of Personal care
- 4336 units of Meals
- 2967 trips

During the year 2014 – 2015, HACC staff has provided to clients:

MRS MELVINA SOUNDRON



Good Morning and welcome all Community Members and staff of Kalano Community Association.

Just updating you all in our Finance and Administration department. Ryan Pettit has moved on but we are still working closely with Yu Yu Yang and new comer Joyce Dela Vega of BDO Chartered Accountants – Darwin.

As you know every year is a busy year for us in the Admin / Finance section and I am trying to ensure everything runs smoothly.

Ashley Rosas no longer works in the Finance section as she has gone on to join the RJCPS Services and we wish her well in her future role.

Maxine Allyson remains our receptions and continues to improve her skills in the administration area. She is constantly undertaking new tasks and shows promise.

Earlier this year I completed a Diploma of Management with BCA National training group.

The Finance / Administration team would like to say thank you to our previous CEO Rick Fletcher for his dedication and service to Kalano and welcome to our incoming CEO Mr Graham Castine – who we look forward to working with to continually improve our services.

Thank you

April Rosas – Administration / Finance Manager

MR APRIL ROSAS



Welcome to the Community Development Program (formerly Remote Jobs in Communities Program RJCP) unit 2015 annual report

The CDP unit is staffed by Ashley Rosas, Administration support and reception. Ashley transferred from Kalano Finance department and has risen to the challenges of a new and complex position. Ashley has proven to be an effective member of the CDP team, providing support to the Service Consultants and the team leader, Tahnee Clarke. Service Consultant, Tahnee is a huge asset to the team, has demonstrated leadership qualities and performs in her role to an exceptional standard. Racheal Walters is the newest member of the team and is fitting in well. Although she is still learning the role, Racheal is coming along nicely. And myself, Karyn Kalamaras, CDP unit Team leader. It is an absolute pleasure to lead a team of professional, intelligent, hardworking, committed and funny women.

The Federal Government has implemented changes to RJCP and as of 1/17/16 the program will be titled Community Development Program (CDP) RJCP has been transitioning toward CDP for a while now. These changes include changes to jobseeker requirements and participation obligations in return for income support, our reporting (requirements and many system changes. I'm please to say the CDP Unit has pulled together as a team to navigate our way through this and we are well on track to hit the new Key Performance Indicators (KPI's) as at 1/1/16 when the transition period ceases and we go 'live'

job seeker participation in Work for the Dole (WFD) activities hours have increased to 25 hours per week, 5 hours per day Monday to Friday. The intention is to get participants job ready and to undertake community improvement projects. Kalano CDP have various external activities running such as Skills for Education and Employment (SEE) program and Moolabiz (money management) delivered by Mission Australia. Some participants are undertaking voluntary work in local Not for Profit organisations, gaining vocational skills in retail, grounds maintenance, storage and logistics. Kalano Community Association currently have CDP activities running in Rockhole, Geyulkgan and Jodeluk communities and a variety of activities with in Kalano Community including Admin, cleaning, Housing maintenance and repairs, Municipal services, The auto workshop, Kalano farm and Kalano Store. Various other projects have been funded thru RJCP/CDP including upgrades to drive ways in Kalano community and multipurpose facilities in Kalano and Rockhole community. We have also secured funding for jobseeker licensing and ticketing program. A component of our KPIs is to assist jobseekers to obtain Licenses and work related tickets, and as of 1/1/16 we will be delivering a program in the CDP office to assist jobseekers to be well prepared to sit for Learners or P license. We will also be using this funding to obtain a variety of work related tickets such as back hoe, bob cat, forklift and grader operations.

Our KPI's are the standards that the funding body sets to evaluate our performance and I am very proud to say that the changes and adjustments to the way we operate and our processes have placed us in very good position to meet the challenges as of 1/1/16.

Kind regards

Karyn Kalamaras

Kalano CDP client services Team leader

In closing I would like to say that Kalano CDP are moving toward the tender for standalone contract in 2018 by developing processes to ensure we meet our funding obligations, by always striving to meet and exceed our KPI's and by delivering quality CDP services and quality CDP activities. We all look forward to another challenging and productive year in an ever-changing landscape.



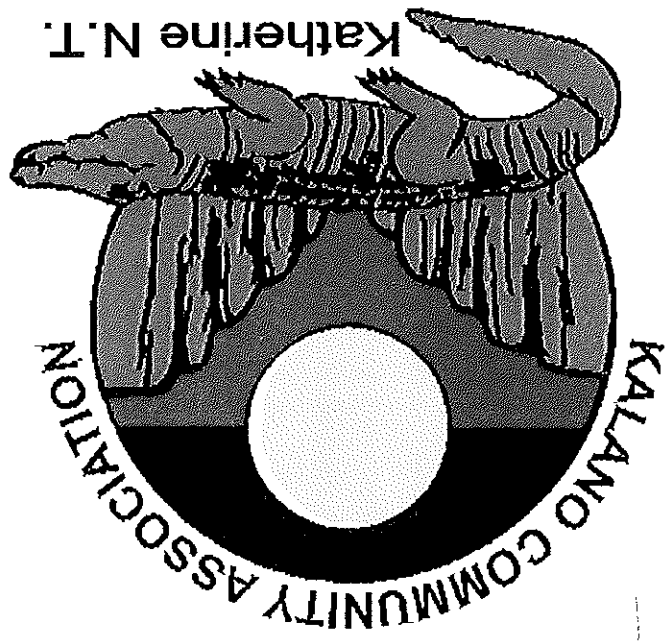
30th JUNE 2015

FOR YEAR ENDED

FINANCIAL STATEMENTS

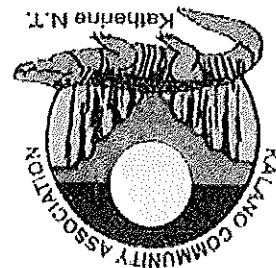
Appendix 1

Katherine N.T.



KALANO COMMUNITY ASSOCIATION INC
FINANCIAL REPORT
FOR THE YEAR ENDED 30 JUNE 2015

Kalano Community Association Incorporated
P.O. Box 646; Katherine NT 0851
Lot 508 Mckeddie Rd Katherine, N.T. 0851
Phone: (08) 89 722 588 Facsimile: (08) 89 710 105



KALANO COMMUNITY ASSOCIATION INCORPORATED

**Council Members' Declaration
For the year ended 30 June 2016**

in the opinion of the Council Members,

- (a) the attached financial statements and notes thereto as set out on pages 4 to 28, being general purpose financial statements under the reduced disclosure regime, are in accordance with the Associations Act NT, including compliance with Australian Accounting Standards - Reduced Disclosure Requirements, and give a true and fair view of the financial position of the Association as at 30 June 2015 and performance of the Association for the year ended on that date;
- (b) the accounts of the Association have been properly prepared and are in accordance with the books of account of the Association; and
- (c) as at the date of this statement, there are reasonable grounds to believe that the Association will be able to pay its debts as and when they fall due.

Council Members

The names of the council members throughout the financial year and up to the date of this report are:

Lisa Mumbin	Billy Driver	Joyce Bittner
Carol Dowling	Gregory Maroney	Marcus Rosas
Ian Woods	Ned Poulson	Jack Gala
Gary Manduloo	Mark Stevenson	Anita Bronghur
Heather Mundi	Noelken Andrews	
Betty Friday		
Doreen Fordmail		

Principal Activity

The principal activities of the Association during the financial year were administering to the health, housing and employment requirements and the overall general well being of the members of the Kalano Community and their families.

Significant Changes

No significant changes in the state of affairs of the Association occurred during the financial year.

Operating Results

The deficit of the Association for the financial year ended 30 June 2016 amounted to \$385,301 (2014: \$243,502 deficit).

After Balance Date Events

No matters or circumstances have arisen since the end of the financial year which significantly affected or may significantly affect the operation of the Association, the results of those operations, or the state of affairs of the Association in future financial years.

This statement is made in accordance with a resolution of the Council Members and is signed for and on behalf of the Council Members by:

Council Member _____
 Council Member _____

Dated: 30/06/16

INDEPENDENT AUDITOR'S REPORT

To the members of Kalano Community Association Inc

We have audited the accompanying financial report of Kalano Community Association Inc (the Association) in which comprises the Council Members' Declaration, the statement of profit or loss and other comprehensive income for the year ended 30 June 2015, the statement of financial position as at 30 June 2015, the statement of changes in equity, the statement of cash flows, a summary of significant accounting policies, along with other explanatory notes.

The Responsibility of the Council Members for the Financial Report

The Council Members of the Association are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards (including Australian Accounting Interpretations) and ensuring that the accounting policies used and described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the Northern Territory of Australia Associations Act and are appropriate to meet the needs of the members. This responsibility includes designing, implementing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagement and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies use and the reasonableness of accounting estimates made by the Association, as well as evaluating the overall presentation of the of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the Association's financial reporting obligations under the Northern Territory of Australia Associations Act. We disclaim any assumption of responsibility for reliance on this report or the financial report to which it relates, to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we followed applicable independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion the financial report of the Kalano Community Association Inc presents a true and fair view in accordance with the accounting policies described in Note 1 to the financial statements, of the financial position of the Kalano Community Association Inc as at 30 June 2015 and the results of its operations and its cash flows for the year then ended.

It is also our opinion that:

(a) the prescribed accounting records and other records and registers required to be kept by the Association have been properly kept throughout the year;

(b) the receipt, expenditure and investment of moneys and the acquisition and disposal of assets by the Association during the year have been in accordance with the prescribed requirements;

(c) the financial statements have been properly drawn up in accordance with the prescribed requirements and are in agreement with accounts and records;

(d) the financial statements present fairly the financial position of the Association as at 30 June 2015 and the results of its operations and its cash flows for the year then ended;

(e) the Association has complied with the provisions under the Act in respect of the conduct of its financial affairs; and

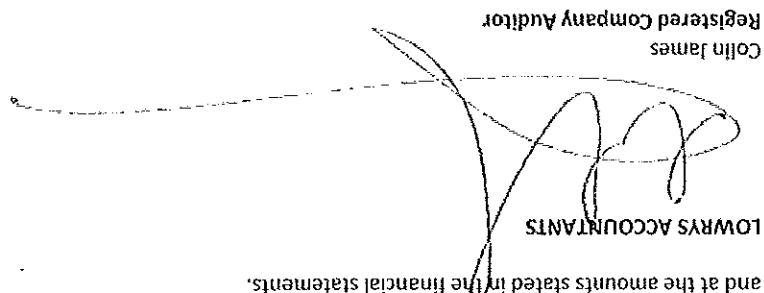
(f) the financial statements are in accordance with Australian Accounting Standards, other mandatory professional reporting requirements and applicable sections of the Act.

Inherent Uncertainty

Without qualification to the statement expressed above, attention is drawn to the following matter set out in Note 1 to the financial report for the year ended 30 June 2015.

The Association is dependant on operating grants from various government departments. The financial report of the Association has been prepared on a going concern basis on the expectation that such funding will continue. Without such funding there is significant uncertainty whether the Association will be able to continue as a going concern and therefore whether it will realise its assets and extinguish its liabilities in the normal course of business and at the amounts stated in the financial statements.

LOWRYS ACCOUNTANTS



Colin James

Registered Company Auditor

Darwin, 30 October 2015

KALANŌ COMMUNITY ASSOCIATION INCORPORATED

Statement of Profit or Loss & Other Comprehensive Income
For the year ended 30 June 2015

	2016	2014
Revenue	130,805	261,424
Administration Fees	666,150	-
Contract Income	5,129,119	5,847,085
Grants Received	952,137	1,020,433
Rent Received	925,046	1,120,360
Operating Income	1,015,276	956,282
Other Income	8,818,533	9,205,594
Gross revenue and other income	<u>11,858,964</u>	<u>20,187,711</u>
Expenses		
Administrative Expenses	1,108,582	1,105,161
Bad Debts	-	18,759
Depreciation	571,874	591,075
Doubtful Debts Expense	97,023	19,315
Employee Expenses	4,888,064	5,053,967
Housing Expense	145,404	148,641
Motor Vehicle Expense	386,209	444,405
Repairs and Maintenance	132,970	174,334
Utilities	694,010	691,638
Other Expenses	1,179,898	1,201,801
Total Expenses	<u>9,203,534</u>	<u>9,449,096</u>
Deficit for the year	(385,301)	(243,502)
Other comprehensive income/(loss) for the year	-	-
Total comprehensive loss for the year	<u>(385,301)</u>	<u>(243,502)</u>

The accompanying notes form part of these financial statements.